☐ FAQ for F1Security UWSS

No.	Category	Question	Answer
1	UWSS	What is UWSS?	UWSS is an unified web security service developed by F1Security. UWSS integrates WEBCastle, WSFinder, WMDS, and WFDetector services in one cloud platform and provides them as a monthly subscription.
2	UWSS	What merits does UWSS's unified dashboard give users?	The unified dashboard of UWSS is a status board that can intuitively grasp the security status of web firewall, anti-web shell, web forgery detection, and web malware detection on one screen, and is a unique service of UWSS for user convenience.
3	UWSS	What merits does UWSS's unified report give users?	The unified report of UWSS is a unique service of UWSS that can grasp web firewall, anti-web shell, web forgery detection, web malware distribution detection contract, operation, detection / blocking history in one report.
4	UWSS	What is UWSS's billing system?	UWSS is divided into three types: Basic, Pro, and Premium, depending on the service type, and the service cost is different for each type. Each month is provided as a fixed monthly subscription.
5	UWSS	What components are needed to use UWSS?	UWSS consists of Agent software for using WEBCastle and WSFinder and a central management platform built in the cloud. Users can use the central management platform provided by F1Security without building a separate central management system, thereby reducing the initial deployment period and reducing the cost of introduction.
6	UWSS	Is UWSS agent type? Is it agent-less?	UWSS provides a hybrid method of mixing Agent and Agent-less method. WEBCastle and WSFinder are Agent type, WMDS is Agent-less type. And WFDetector can be used either way or just one.
7	UWSS	How does UWSS protect against web attacks?	UWSS detects and blocks web hacking through WEBCastle's web firewall.
8	UWSS	How does UWSS protect webshells?	UWSS detects and treats webshells through WSFinder's anti-webshell.
9	UWSS	How does UWSS protect web forgery?	UWSS uses WFDetector to detect website forgery.
10	UWSS	How does UWSS protect web malware distribution?	UWSS uses WMDS to detect the act of passing or distributing malicious code on a website.
11	UWSS	Can UWSS be used on a web server in an in-house computer room?	Yes, it is possible.
12	UWSS	Can UWSS protect virtual servers (VMs) in the cloud?	Yes, it is possible.
13	UWSS	Can UWSS be used for public web servers rented from host companies?	Some are possible. WEBCastle and WSFinder cannot be used in the public web server because they need administrator privileges to install the agent. WMDS and WFDetector can be used in the public web server.
14	UWSS	What types of attacks can you block using UWSS?	UWSS is a service that comprehensively protects web hacking attacks, web shell installation, website forgery, and web malware distribution.
15	UWSS	Does UWSS record all actions required for security, operations, API call history or compliance audits?	no. We provide audit logs for some regulatory compliance, but we don't record all of our actions because of the cloud platform's storage storage. If there is an activity that must be recorded for regulatory compliance audits, we will check the details and respond to them through a separate consultation.
16	UWSS	Can UWSS analyze encrypted (HTTP) web traffic?	Yes, it is possible.
17	UWSS	Does UWSS support redundant configurations?	Since UWSS Agent is software that is installed on a web server, it can be configured by duplexing the web server and installing the agent on each server. The The UWSS central management platform built in the cloud is redundant. Also, it built in the cloud exists in different regions in Korea and abroad, and can be quickly deployed to other regions in the event of a specific region failure. The UWSS central management platform meets the cloud service requirements of on-demand self-service, Broad network access, Resource pooling, Rapid Elasticity, Measured service, and Multi tenancy.
18	UWSS	Does the web connection continue even if the UWSS Agent software has a problem such as abnormal termination?	Yes, the failure of UWSS Agent does not affect web access. Moreover, because all web traffic is not analyzed through the cloud platform as in the SECaaS (Proxy) method, the user's web access continues independently even when the UWSS platform fails.
19	UWSS	Can UWSS show custom error pages when web requests are blocked?	When a web request is blocked in UWSS, it is applicable when using WEBCastle's web firewall. In this case, you can specify the designated error page as in the FAQ of WEBCastle above.
20	UWSS	How does UWSS work when running multiple virtual domains on one web server?	When running multiple virtual domains on one web server, You can use the services of UWSS 'WEBCastle, WSFinder, WMDS, WFDetector. However, the operation may be different for each service. For operation by service, please refer to FAQ by service.
21	UWSS	How do users know when hacking signs are detected in UWSS?	The detection history is sent in real time to the email address registered by the user. Also, you can check it on the administration site.
22	UWSS	Are web traffic not stored on UWSS's server for cloud central management?	Yes, UWSS's cloud platform does not pass web traffic and does not store web traffic. For this reason, even if the UWSS platform itself is hacked, the sensitive traffic contents included in the user's web access are not leaked.
23	UWSS	What makes UWSS different from other web security solutions?	UWSS integrates essential web security services that are essential for users who operate the website and provides them with a reasonable monthly subscription. It will be difficult to find third-party services that provide all web security services of UWSS provided by F1Security on a single platform. UWSS is a possible service because F1 Security develops web firewall, anti-web shell, web forgery detection, and web malware detection products by itself.